



LEAMINGTON SPA

6 Euston Place
Leamington Spa
CV32 4LN
01926 430553
leamington@hawkesford.co.uk

WARWICK

1 The Hughes
24 -26 Swan Street
Warwick CV34 4BJ
01926 411480
warwick@hawkesford.co.uk

SOUTHAM

74 Coventry Street
Southam
CV47 0EA
01926 811848
southam@hawkesford.co.uk

Estate Agents • Letting Agents • Chartered Surveyors • Auctioneers • Valuers www.hawkesford.co.uk

QUALITY POLICY STATEMENT

It is the policy of HAWKESFORD to provide survey/valuation services which fully meet the needs of their clients. These services are carried out in a cost effective and timely manner, and in accordance with recognised standards.

The Senior Members of HAWKESFORD will ensure that adequate resources are always available to manage and review the Quality Management system and seek to improve its effectiveness.

The quality system incorporates planning and procedures to assist staff in carrying out their work in a consistent and economical manner and to ensure that projects are successfully completed in accordance with the client's wishes whilst complying with all legal, regulatory and any other applicable requirements.

The organisation sets and measures quality objectives at the Management Review Meetings.

All staff have been informed of this quality policy and appreciate the importance of quality in the control of present-day professional practices. They understand why they are required to carry out their duties in accordance with the quality system and continually seek ways of improving services to the clients and improve the Quality Management System. The quality policy is made available to any interested parties upon request.

Any conflict will be mediated upon and resolved by the undersigned, and any such decisions in this respect will take into account all Standard or client requirements and will not negate any applicable requirements.


.....
James Hawkesford
Managing Director of Hawkesford

20th November 2024

.....
Date

Issue 6 – 20th November 2024

Reviewed 1st Nov 2017 | 7th Nov 2018 | 9th Oct 19 | 19th Oct 20 |
29th Nov 22 | 7th Nov 23

